



Clinical Field Support Representative

Company Overview:

Miach Orthopaedics, Inc. is a commercial-stage, privately held company located in Westborough, Massachusetts, is dedicated to developing bio-engineered surgical implants for connective tissue restoration. The company's initial focus is on ACL injuries. The company introduced the BEAR[®] (Bridge-Enhanced[®] ACL Restoration) Implant for commercial use in October 2021. The BEAR Implant is the first technology to clinically demonstrate that it helps restore a patient's own ACL tissue. The current standard of care for treating ACL ruptures is reconstruction, which replaces the native ACL with a graft harvested from the patient or from a deceased donor.

Position Overview:

Reporting directly to the Vice President of Clinical Operations, the Clinical Field Support Representative is responsible for ensuring the successful execution of the BEAR clinical trials clinician training and OR proctoring of the BEAR procedures. In addition, the Clinical Field Support Representative will ensure that clinical sites are in full compliance with the clinical trial protocols and product IFU.

Duties/Responsibilities :

- Clinical Trial Support and Oversight:
 - Conduct device and procedure training in a timely manner, and in-service all staff at investigational sites prior to enrollment initiation.
 - Effectively proctor BEAR Implant cases to support successful patient outcomes. Provide appropriate OR education during the procedure to adequately support the surgeon and to ensure a successful procedure outcome
 - Ensure protocol and IFU compliance in the BEAR trial. Provide feedback to clinicians as needed.
 - Provide feedback on clinical enrollment, any observed impediments or challenges, or potential areas of improvements
 - Provide timely reports as required and implement course corrections if needed in a timely manner.
 - Attend site review meetings and other meetings as necessary.
 - Provide the highest level of customer service to all sites and customers.
- Provide OR support for commercial cases as needed as time allows.
- Provide support for other departments and/or initiatives as needed

Education/Experience:

- BA or BS degree (4 year)
- 5+ years OR experience, preferably in the medical device industry and preferably in orthopedics or sports surgery.
- Work experience in clinical research training and supporting clinical trial cases.
- Familiarity with current Good Clinical Practices.

Requirements:

- Regionally located in the south east region of the United States
- Unquestionable integrity
- Relentless work ethic: ability to 'roll-up' sleeves and do what it takes to get the job done
- Ability to develop relationships with key stakeholders across the organization and with clinical sites across the U.S.
- Excellent organizational, time management, interpersonal, and communications skills.
- Ability to write clearly in emails, visit reports, and other clinical trial documentation.
- Ability to work both independently and in a team while generating quality project deliverables.
- Excellent analytical skills
- Ability to travel up to 80%

Miach Orthopaedics actively recruits individuals with an entrepreneurial spirit and drive for excellence. We offer comprehensive benefits and competitive compensation packages. Miach is an equal opportunity employer and is committed to providing equal employment opportunities to all qualified candidates and employees.

Interested candidates should submit a cover letter and resume to our Human Resources Department at hr@miachortho.com. Please include the job title of the position you are applying for in the subject line. Please note that agency phone calls or submissions will not be accepted at this time.
